Gamification

- Communication Skills
  - Bias Defined
  - Business Comms
  - Communication Factors
  - Communication Methods
  - Do You Have a Smart Mouth?
  - Face-to-Face Comms
  - Handling Bias
  - Handling Objections
  - How to Win Friends
  - Nonverbal
  - Proactive on a Team
  - Science of Bias
  - Start With Why
  - Unconscious Bias

- Compliance/Safety
  - Active Shooter
  - Back Injuries
  - Civics Foundations
  - Cords & Power Strips
  - COVID-19 F&B
  - COVID-19: Food Safety
  - Cuts & Burns
  - Emergency Eyewash
  - Extension Cords
  - FCPA
  - FCPA Compliance
  - FCPA Elements
  - FCPA Overview
  - Fire Ext
  - Human Trafficking
  - Infection Control in HC: Safe Work Practices
  - Know Your Rights
  - Ladder Safety
  - Lockout & Tagout
  - OSHA Standards
  - Slips, Trips, & Falls

- Customer Service/Hospitality
  - Customer Complaints
  - Front Desk
  - Greeting Customers
  - Service 101
  - Service Basics
  - Service Recovery
  - Room Service

- Digital Literacy
  - Computer Files
  - Computer Parts

- Compliance/Safety
  - Active Shooter
  - Back Injuries
  - Civics Foundations
  - Cords & Power Strips
  - COVID-19 F&B
  - COVID-19: Food Safety
  - Cuts & Burns
  - Emergency Eyewash
  - Extension Cords
  - FCPA
  - FCPA Compliance
  - FCPA Elements
  - FCPA Overview
  - Fire Ext
  - Human Trafficking
  - Infection Control in HC: Safe Work Practices
  - Know Your Rights
  - Ladder Safety
  - Lockout & Tagout
  - OSHA Standards
  - Slips, Trips, & Falls

- Emails
  - Answering Emails
  - Effective E-mail
  - Email Length
  - Framing & Writing
  - From & Subject Line
  - Tone & Formatting

- Financial Literacy
  - Credit Card Interest
  - FICO Scores
  - Finance Industry
  - Paychecks
  - Processing Credit Cards
  - Retirement Foundations
  - Saving & Budgeting

- Food Industry
  - Alcohol Service
  - Bartending
  - Cleaning Standards
  - Closing
  - Contact Etiquette
  - Food Handler
  - Food Safety
  - Food Service
  - Franchising 101
  - Food Safety Operations
  - Spirits
  - Wine
• Health Care
  o Health Care Industry
  o Health Science Occupations
  o HIPAA
  o Licensed Practical & Vocational Nurses
  o Nursing Assistants
  o Patient Confidentiality
  o Registered Nurses

• Job Search/Interviewing
  o Behavioral Interviews
  o Interview Prep
  o Interview Skills
  o Networking
  o Personal Branding
  o Public Speaking
  o Relationship Pro
  o Resume Ready
  o Top 5 Questions to Ask
  o Top Interview Tips
  o Ultimate Interview Guide
  o Virtual Etiquette
  o Virtual Interview Prep

• Leadership
  o 21 Laws of Leadership
  o Dare to Lead
  o Deliver Powerful Feedback
  o Effective Coaching
  o Effective Executive
  o Effective Feedback
  o Feedback Bias
  o Giving Feedback
  o Inclusive Culture
  o Inclusive Leader
  o Influence
  o Lead & Communicate
  o Lead with Care & Accountability
  o Leadershift
  o Leadership of Self
  o Leading with Resiliency
  o Take Me to Your Leader
  o The Coaching Habit
  o The Leader Habit

• Management
  o 1-Minute Manager
  o Acknowledging Opinions
  o Conflict Mgmt
  o Difficult Convos
  o Difficult Convos at Work
  o Managing Diversity
  o Managing Remote

• Other
  o Real Estate Biz

• Sales
  o #1 Seller
  o Audiences
  o Getting to Yes
  o Negotiating
  o Persuasion
  o Prospecting
  o Sales as a Career
  o Science of Selling

• Workplace Skills
  o 7 Habits
  o Active Listening
  o Art of the Follow-Up
  o Attitude First
  o Being Proactive
  o Beyond the Office
  o Building Rapport
  o Building Teams
  o Collaboration
  o Creating Habits
  o Creative Thinking
  o Demonstrating Respect
  o Dress for Success
  o Empathy Matters
  o EQ
  o Etiquette 101
  o Goal Setting
  o Mindfulness
  o Positive Attitude
  o Positive Mindset
  o Reducing Stress
  o Self Awareness
  o The Power of Habit
  o The Science of Accelerated Learning
  o Time Management
  o Working Remote
  o Work-Life Balance
  o Workspace